

From: Chris Santucci/=WDC/Toyota_NY. Sent:5/31/2007 11:40 AM.
To: [-] Michiteru Kato/=HINPO/TMC0@TMC0@TMCE@TOYOTA.
Cc: [-] Christopher Tinto/=WDC/Toyota_NY@Toyota_NY; George Morino/=TMS/Toyota@TOYOTA; Hajime Kitamura/=HINPO/TMC0@TMC0; Jyunji Ogata/=HINPO/TMC0@TMC0; Kevin Ro/=WDC/Toyota_NY@Toyota_NY; Kirk Forsht/=TMS/Toyota@TOYOTA; Seiko Takeuchi/=HINPO/TMC0@TMC0; Shinichiro Ogata/=HINPO/TMC0@TMC0; Takezo Oba/=HINPO/TMC0@TMC0.
Bcc: [-] .
Subject: Re: Request for review of response to PE IR concerning the ES350 AWFM.

Mitch,

Only some minor changes. please check response 2 closely, as the language was initially a little strange. In all, I think it is a good response.

Your changes to Response 16 are fine as well.

Regards,

Chris Santucci - Assistant Manager
Technical and Regulatory Affairs
Toyota Motor North America, Inc.
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Michiteru Kato/HINPO/TMC0@TMC0
05/31/2007 08:45 AM

To Chris Santucci/WDC/Toyota_NY@TOYOTA_NY, George Morino/TMS/Toyota@TOYOTA
cc Christopher Tinto/WDC/Toyota_NY@TOYOTA_NY, Kevin Ro/WDC/Toyota_NY@TOYOTA_NY, Kirk Forsht/TMS/Toyota@TOYOTA, Jyunji Ogata/HINPO/TMC0@TMC0, Shinichiro Ogata/HINPO/TMC0@TMC0, Takezo Oba/HINPO/TMC0@TMC0, Seiko Takeuchi/HINPO/TMC0@TMC0, Hajime Kitamura/HINPO/TMC0@TMC0
Subject Request for review of response to PE IR concerning the ES350 AWFM

Chris and George,

[Response 1 through 15]

Attached is the first draft of our response 1 through 15 to the PE IR concerning the ES350 all weather floor mat issue. At long last, I made it....

I would like you to review those responses and give me your comments. Please note that since we are still waiting for the feedback from TMS-CAD, a portion of the response 9 is still pending.

George : I drafted the response 13, so please take a look at it and modify it if necessary.

[Response 16]

In addition to the above, I reviewed the response 16 carefully today and made some changes as attached.

First sentence in the first paragraph

This sentence seems that most of the customer complaints which relate to the alleged defect may be related to the improper installation of the all weather floor mat in the driver's footwell. However, in the customer complaints which we are going to submit to NHTSA, 15 out of 39 incidents may be related to the floor mat and 12 of 15 incidents may

be related to improper installation of the all weather floor mat.(installed on top of the carpeted floor mat)
So I modified the sentence as attached.

Last paragraph

We added some sentences to emphasize our activities although those are previously cited in the response.

Please review it and let me know what you think.

Thank you for your cooperation and support.

Best regards,

Mitch

[attachment "Complete Response to PE07-016 Draft#1(TMC0531).doc" deleted by Chris Santucci/WDC/Toyota_NY]

[attachment "Question 16 Draft#2[TMC0531].doc" deleted by Chris Santucci/WDC/Toyota_NY]